

Flock Safety is an American company with the goal of eliminating crime and building safer, thriving communities. Flock is proud to partner with over 5,000 communities across the country, providing products manufactured in the U.S.A.

As Flock works with communities across the country to provide the tools they need to enhance their efforts to solve crime and create thriving communities, Flock ensures that the installation and use of our products are in line with the values and policies of each unique community we partner with. To that end, Flock encourages its customers to create policies and guidelines for the use of any public safety technology used in your community. For example, many of our partner communities craft guidelines for license plate reader technology, including who they are comfortable sharing their data with and how long their data is retained. Importantly, customers own 100% of their data and determine who it is or is not shared with. Flock will never sell customer data and does share data without express permission.

Below are common points of interest about Flock and our technology:

Flock's commitment to privacy

Flock Safety is designed to provide a comprehensive and secure platform for public safety technology. Our end-to-end data architecture ensures the seamless collection, processing, storage, and analysis of data, including at rest and in-transit, prioritizing security and privacy at every stage.

Flock Safety cameras have no public IP, and therefore, are not addressable remotely to access footage. All data collection points are equipped with secure communication protocols to protect data in transit from interception and tampering. All data is encrypted using industry-standard algorithms (AWS Key Management Service or KMS) before being transmitted to our servers. CJIS data is stored in the AWS GovCloud.

In addition to being certified by the FBI's Criminal Justice Information Services (CJIS), we are NDAA, SOC2 (Type II), SOC3, ISO 27001, Higher Education Community Vendor Assessment Tool (HECVAT), HIPAA, and FERPA-compliant. We are also aligned with the security protocols established by NIST Cybersecurity as well as the Cloud Security Alliance's CAIQ framework.

Flock's customers own and control their data

Your community owns your data and is in complete control of who can access your system and under what conditions you will share your data with other cities so that it aligns with your values. Flock Safety will never share or sell your data without your permission unless legally required to do so.

Only the authorized users your community designates will have access to your system, and even then every search they make must have a reason in order to do a search. Every search made by one of your authorized users is logged and able to be audited so you can see when

and how your system is being used. Flock recommends every community perform regular audits to ensure compliance with your community's laws and regulations

Flock's technology helps to reduce the chance of bias

LPR technology reduces the potential for bias by only alerting law enforcement to vehicles known to be associated with a crime rather than vehicles an officer thinks might be associated with a crime. This reduces unnecessary and potentially negative interactions between vulnerable communities and law enforcement.

The historic Oakland chapter of the NAACP powerfully states how Flock's LPR technology both reduces bias and increases safety for Black and Brown communities:

"In a moment when our communities are demanding both public safety and equitable justice, Flock Safety's LPR technology offers a powerful tool to reduce bias in policing. These cameras are designed to detect only vehicles associated with a crime, removing the subjective judgment that too often leads to disproportionate stops and harmful interactions with Black and Brown residents. It is a clear example of how technology can support safer, fairer policing." [Full Letter](#).

Reproductive care

We have not heard of a single case where Flock has been used to prosecute someone for reproductive or gender affirming healthcare. While there are conflicting reports about what happened in Johnson County, Texas we took seriously the concerns raised and doubled down on our commitment to ensuring that community safety never has to come at the expense of community values by introducing a comprehensive search filter communities can use to prevent their images from being searched for anything related to reproductive health.

Relationship with the federal government

Flock does not presently have a contractual relationship with any U.S. Department of Homeland Security agencies. The limited pilots we have engaged in with the U.S. Customs and Border Protection (CBP) and Homeland Security Investigations (HSI) were to assist those agencies, who conduct high-level investigations of significant importance: combatting human trafficking and fentanyl distribution.

Immediate steps we've taken / are taking to help communities maintain trust and compliance with local laws and policies.

- Federal customers will be designated as a distinct "Federal" user type within the system.
- Federal users will not be included in Statewide or Nationwide lookup.
- All data sharing requests and audit trails will clearly flag federal involvement.
- We are investing in robust training to help agencies configure sharing settings and remain compliant with local laws.