
From: Karen Colón Hayes <kcolonhayes@CITYOFMALDEN.ORG>

Sent: Tuesday, April 28, 2026 7:41 PM

To:

Subject: Fw: Flock Camera Informational Bulletin

Hi Ennis,

I just received this information from the Chief - I haven't had the chance to read through it, but wanted to send it to you.

KCH

Karen Colón Hayes

Councillor At Large

City of Malden

215 Pleasant Street, Malden, MA 02148

c: 781-704-6342

From: Marc Gatcomb <MGatcomb@maldenpd.com>

Sent: Tuesday, April 28, 2026 6:09 PM

To: Karen Colón Hayes <kcolonhayes@CITYOFMALDEN.ORG>

Cc: Glen Cronin <gcronin@maldenpd.com>

Subject: FW: Flock Camera Informational Bulletin

Hello Karen,

Please see attached informational bulletin and terms of service.

Regards,

Marc

Captain Marc Gatcomb

Detective Commander

Malden Police Department

800 Eastern Ave, Malden MA

From: Steven Mulcahy
Sent: Thursday, April 9, 2026 7:18 PM
To: Marc Gatcomb <MGatcomb@maldenpd.com>
Subject: Re: Flock Camera Informational Bulletin

Good evening Captain,

Per your request, I have reattached the Flock Safety documentation (Chiefs letter) and included direct links below for dissemination to City Council / staff / admin as needed.

Links to Flock Documents:

Terms and Conditions

[Terms and Conditions](#)
flocksafety.com

Privacy Policy

[Privacy Policy](#)
flocksafety.com

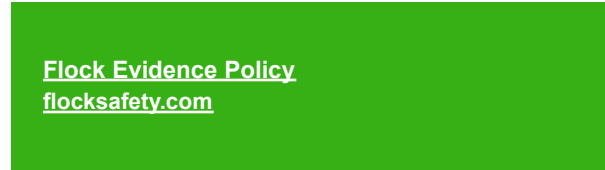
License Plate Reader (LPR) Policy

[License Plate Reader Policy](#)
flocksafety.com



Flock Evidence Policy

[Flock Evidence Policy](#)
[flocksafety.com](#)



For your awareness, I have also attached these documents to this email for ease of reference. These materials outline Flock Safety's policies regarding data collection, retention, access, and evidentiary use.

Malden PD – Flock System Overview & Safeguards

What the system is:

- Fixed roadway cameras capturing a single point-in-time image of the rear of vehicles traveling on public roadways
- Captures license plate data and basic vehicle descriptors (color, type, etc.)

What the system is NOT:

- Not GPS tracking
- Not facial recognition
- Not a database of personal identity (names, addresses, etc.)
- Not continuous or real-time tracking across locations

Privacy, Retention & Access Controls

- Data is retained for a limited period and automatically deleted per policy(30 days)
- Access is restricted to authorized and trained personnel only
- All system usage is logged and auditable (audit logs)

- Use is governed by departmental policy and supervisory oversight

Data Sharing & Ownership

- Data is owned by the Malden Police Department
- Sharing is optional and controlled locally
- MPD currently limits sharing to Massachusetts law enforcement agencies only
- No federal “back-door” access; MPD does not grant access to federal agencies through the system
- Flock states it does not sell customer data and does not maintain a centralized national database
- Per Flock: “We do not share customer information without the customer’s explicit permission.”

Participating Massachusetts Agencies

There are currently 87+ Massachusetts law enforcement agencies utilizing Flock systems, along with Essex County Sheriff’s Office and Hampden County Sheriff’s Office.

Purpose / Investigative Value

- Assists with timely investigative leads
 - Common uses include:
 - Stolen vehicles
 - Violent crime investigations
 - Missing persons / AMBER-style alerts
 - Vehicle-based suspect identification
- just to name a few examples .

Community / Council Engagement

I have been in contact with our Flock representative, Nick Libutti (Account Executive), who advised that their external affairs team is available to meet directly with City Council or staff to answer any questions or provide additional clarification if requested.

Please let me know if you would like to coordinate directly with Flock for a meeting.

Detective Steven Mulcahy Jr.
Violent Crimes Task Force
FBI Boston Division

Malden Police Department-CID

781-397-7171 ext. 1406 (desk)

781-605-4754 -cell

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